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Saint John's Episcopal Church

Rhonda Burtner

203 Birch Drive

Chime Master Systems

Nebo, NC, 28761

PO Box 936

21 September, 2008

Lancaster, OH, 43130

Dear Rhonda,

I just wanted to take a moment and thank you especially as well as your associates at Chime Master Systems. We at St. John's needed to replace our previous carillon after it was struck by lightning. Your company's name came up as the one to contact and from our first contact, you have been great. I was initially concerned about our installing the system ourselves, but you all made it easy and it works like a charm. Obtaining the installation instructions with diagrams prior to obtaining the system allowed me to fully study and be 'ready' to get the system up and running. Also, when I had it hooked up and ready, your patient help getting it going was so reassuring. Again, thank you and your staff for all of your help. The town is loving the carillon.

Sincerely,

Phil Wells *Phil Wells*

St. John's Episcopal Church

Marion, NC