

October 29, 2002

Dear Chime Master,

We have had our Chime Master carillon for over a year and love it as much today as the day it was first installed.

The hearts of our church members were warmed at the sound of our "bells" ringing again. They are loud and clear and we often have people from the community telling us how good they sound.

You have lived up to your reputation. We got more than we could have imagined and they have been maintenance free. The carillon system we bought is much better than the previous one we had. We are also continuing to discover new things that this remarkable machine is able to do.

Your kindness and consideration in helping us find just the right system for us was greatly appreciated as well. I haven't needed to call you with any questions because it is so easy to use but feel confident if I did you would be more than happy to walk us through it.

Thank you again,

Victoria Kattel



Matecumbe Methodist Church
8100 Overseas Highway
Islamorada, Fl. 33036

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