



**St. Peter's Church, West Penn  
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Jeffrey A. Crook  
Chime Master Systems  
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Dr. Mr. Crook,

We would like to take this opportunity to tell you how pleased we are with our Chime Master Model Six "SS" Carillon. Your representative, Mr. Christopher Duffy, was very accommodating and extremely helpful in assisting us with choosing the carillon that would fulfill the needs of our church. When he traveled to our rural area in northeastern Pennsylvania all the way from Vermont to provide us with a demonstration, we were delighted with the Chime Master and all that it could do.

Mr. Duffy advised us and recommended some much-needed upgrades to our existing system; he was also confident that we could install the system on our own (which we did successfully) and that contributed to keeping the cost within our budget. The setup was fairly easy and we were up and running in no time.

The excellent customer service and support we received was greatly appreciated and we would highly recommend this model and your company to other churches and spiritual communities. On behalf of the congregation here at St. Peter's, I would like to say thank you for your dedication to this wonderful ministry and may God continue to bless your work and the joy and peace that it provides for so many—our chimes ring not only in our ears but also in our hearts!

Peace and Blessings,

*Rev. Virginia Heimer*

***The Rev. Virginia M. Heimer, Pastor***