



First United Methodist Church

(corner of 1st Avenue North and 10th Street)

127 North 10th Street
Fort Dodge, IA 50501-3914

Phone: 515-576-7586 FAX: 515-576-7587
e-mail: worship@fumcfortdodge.org
website: www.fumcfortdodge.org

Stephen Bibb, Pastor

September 17, 2010

Mr. Jeff Crook
Chime Master Systems
P O Box 936
Lancaster, Ohio 43130

Dear Mr. Crook:

It has been several weeks now since the completion of the project at First United Methodist Church. Each day we have received comments, all positive, about the new installation of the Millennium Carillon. For ten years our previous bell system was silenced as we contemplated the need for either their repair or possibly replacement.

While it was with some sadness that we chose the latter, we couldn't be happier with the experience we had working with your firm and the result of our endeavors. We wish to express our thanks to you and your organization as you persevered with us while we waded through the delicate balance of keeping folks happy, informed and accepting of the changes we proposed.

Your assistance in brokering the sale of the Dolliver Chime is so appreciated. While it was not without some sadness at their removal, we are pleased to know that the set will remain intact and continue its ministry in some form in another place.

Your personnel - sales and installation crew - are without exception what we consider to be the finest. Each step of the way each was always willing to share their knowledge and expertise. It made our task of planning the change so much easier.

The system could only be considered to be the finest of digital systems. We are beyond belief in the quality of the new tones coming from our tower. I listen in amazement each time I am able to hear them. One of the first to play was "Abide With Me," a favorite of mine. It was played at the time of my wife's memorial service.

Thank you for all you did in helping us revive the music ministry of First United Methodist Church to the local community of Fort Dodge through the beautiful sounds of the Chime Master System.

Gratefully,

Jim Metzger, Chair
Bell Tower Project