

Saint John's Lutheran Church

1000 Helena Avenue - Helena, Montana - 59601-3557

October 28, 2001
Helena, Montana

Mr. Jeff Crook
Chime Master Systems
P.O. Box 936
Lancaster, Ohio 43130

Dear Mr. Crook,

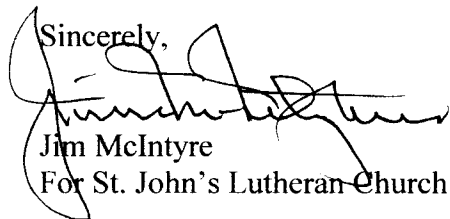
This responds to your recent inquiry concerning the carillon installation at St. John's Lutheran Church. Let me express profound thanks on our behalf for providing a remarkably understanding extension of time while St. Johns' mounted their funding campaign for carillon purchase. It was evident from beginning communications with Chime Master your integrity was dependable. This was further fortified with Mr. White's arrival for the trial installation. He was exceeding helpful about placement of the carillon unit, including utilization of components salvaged from our former, defective carillon system. He had sincere interest in our complete satisfaction. Naturally, we realized a wise choice had been made for a carillon supplier.

St. Johns' has received many favorable comments from neighboring homeowners including a nearby public middle school who find the variety of musical programming refreshing following mid-day, mid-afternoon and late afternoon time strikes. We have found the programmable memorial calendar option that enhanced our fund raising campaign continues to perform flawlessly. We have 45 musical events selected by contributing participants in recognition of their generosity occurring during each year. A display of memorial calendar name, music and event time has been prepared and available for reference within the church.

The option of carillon music connected to our internal sound system has received many compliments. This function controlled by the wireless remote feature provides noticeable pleasure to visitors and regular church members. Congregational participants can be greeted prior to starting and after ending of services or other church events with random and/or specific selections of carillon music.

Our church is delighted with results of the Chime Master system purchase, supported by your friendly, responsive service. We would recommend it to anyone seeking to enrich church experience with the unique sound of bells.

Sincerely,



Jim McIntyre
For St. John's Lutheran Church

Douglas R. Vold, Pastor - (406)442-6270

stjohnshelena@in-tch.com