



Chime Master®



Quick Start Guide

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Welcome!

Thank you for becoming a Chime Master customer! The instructions in this QuickStart Guide are specifically for use on the front panel touchscreen of your Advanced eXperiend ringing system. Once the internet has been connected, you can also use our remote management website, Chime.Center.

Power Light Button

Plug in the system to power it up. Normal operation is indicated when the blinking power light becomes solid gold. Click the light once to dim or brighten the screen. Double-clicking this button works the same as the stop function on the screen, and the light will momentarily turn red.

To power down the system, press and hold the gold button for about two seconds until it turns red. The light will blink through several colors until it is solid blue. At that time, the power is off. This is when you can connect or disconnect any accessories like the WiFi antenna or a keyboard. Tap the blue light again to restart the system.

If you need to unplug your system, follow the instructions above to power down the system. Wait for the solid blue power light before disconnecting power.

Guided Setup

The system will be locked and display a clock after starting. This lock screen is also a secure screen saver. If left alone, the screen will go into standby mode, and the screen will go dark. The gold power light indicates that the automatic schedule will still play, and manual commands can be given. To wake up the screen, tap it, or click the power light button, so you will be prompted to enter your PIN, then tap the checkmark. From the factory, the PIN is **1234**. It can be changed in User Profile under Settings.

Chime Master may have collected your scheduling details and seasonal options before shipment or installation. In that case, the system setup may be complete, and you will see your home screen after first logging in.

More often, there will be a few questions to answer to fully synchronize your new Advanced eXperience system with your traditions and music preferences. Once you finish the Guided Setup, you will see your home screen.

Helpful Information



Many screens provide a blue informational icon below the status button. Tap this button to see additional information and tutorial videos which accompany the current screen.



Low Volume is an option on the Platinum.

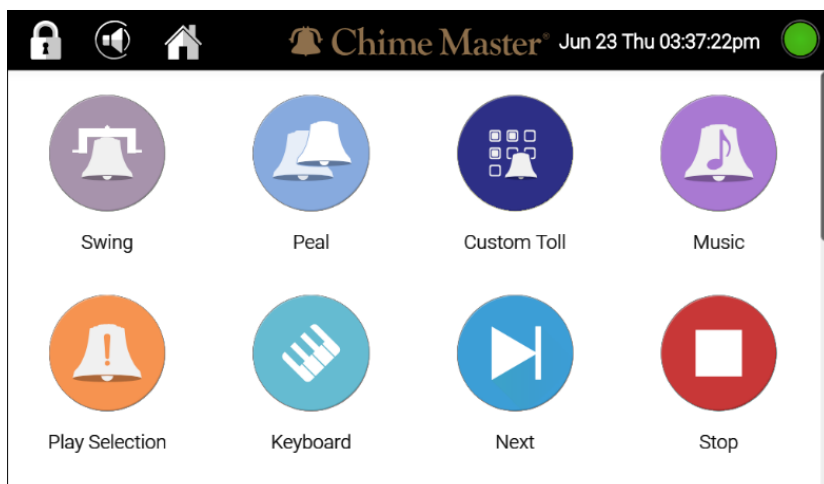
Toolbar

The toolbar is present on every screen. Tapping the lock button displays the clock screen, which is your system's screen saver. To unlock the system, a PIN is required. Tapping the speaker icon will temporarily change the inside volume. Set your default volume and speaker setting in the Settings menu. The home icon and the Chime Master name will take you back to your home screen. If you have pending changes on the current page, they will not be saved. The back arrow works the same way but takes you back only one screen. The status icon is at the end of the toolbar. Tap the status icon from any screen to see the currently playing song and other status details.

Home Screen

The home touch screen is comprised of several colored buttons. Some of them, like Stop and Settings, are permanent, but most can be changed. Tap and slide the screen to go down to Settings, then Customize Home to reorder the buttons, add your most-used functions, and edit or delete buttons you don't need.

Using A Quick Function



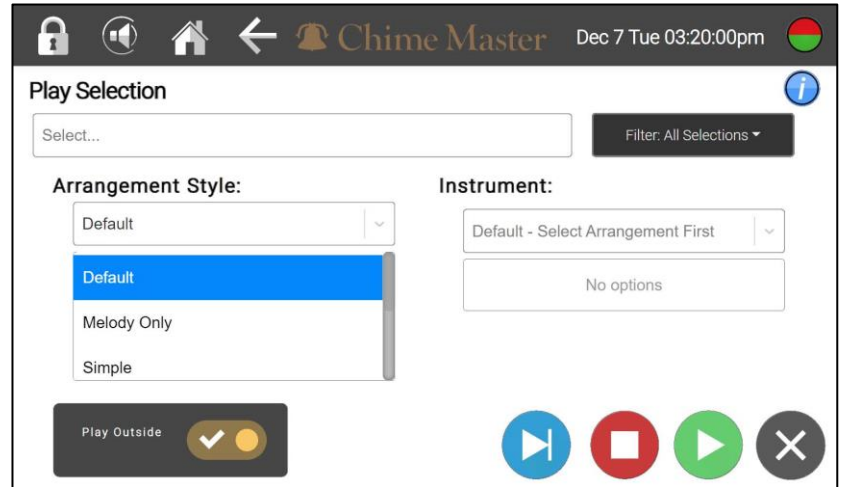
Play An Almanac Song

While on the home menu, tap the Music, Swing, or Peal button and confirm to hear your first song or ringing function. Tapping the Next button will end the current song and start the next one. The Stop button will end all of the music you initiated or anything playing automatically.

Visit the Settings menu to adjust your volume while music is playing.

Play Specific Song

Tap Play Selection on the home menu. Use the touchscreen keyboard to search for your favorite title. Tap the full name from the list, then tap the green play button at the bottom and confirm. When finished, tap the X at the bottom of the screen to exit the Play Selection page and return to your home page.



Internet Connection

Some features of the Advanced eXperience systems require internet connectivity. These features include automatic updates, remote accessibility, and our online portal, Chime.Center. You can choose to use *either* a wired or wireless internet connection. On the PIN screen, a globe with a checkmark indicates a successful connection.

Ethernet Cable

Power down the system to connect an ethernet cable directly from your router to the ringing system. Upon the restart, the connection will be recognized.

WiFi

To use a WiFi network in your building, power down the system to connect the included WiFi antenna. Plug it into a USB port on the back of the ringing system. Restart the system and sign in, then visit Settings and Network. Tap WiFi Networks and choose the one you want to use. Enter the password and tap Connect. A checkmark and IP address will appear on this screen when the connection has been made. Tap the Chime Master name to return to the home screen.

While your system can connect to a network using either ethernet or WiFi, they should not be used simultaneously.





Connect to the Internet



iOS Remote



Android Remote

Remote Setup

Once an internet connection has been established, it's easy to set up your smartphone or tablet as a remote control. Tap Remote on your system's home screen and re-enter your PIN. Using your camera app on your phone, frame the displayed QR code (do not take a picture) and tap to follow the link provided. The remote app mirrors the home screen on the Advanced eXperience system. You can tap an icon and confirm commands in the same way. On your phone's browser, find the menu or share button, then select the option to "Add to Home Screen." The Chime Master remote will now be among your other apps.

Chime.Center

Our online management portal, Chime.Center, looks best on a tablet or larger screen. It has all the functions of the front panel touchscreen and additional features. Chime.Center provides full access to basic and advanced scheduling and other system details. You can create and review your schedule, customize liturgical seasons, and edit the music that plays during a specific season from any internet-connected browser. These features are available at no additional cost to every AX customer. Sign in with your email and password by going to our website: [Chime.Center](https://chime.center).

If you have not set a password, email service@chimemaster.com to provide the name and location of your building and the email address you want to use.



Chime.Center Login

Basic Scheduling

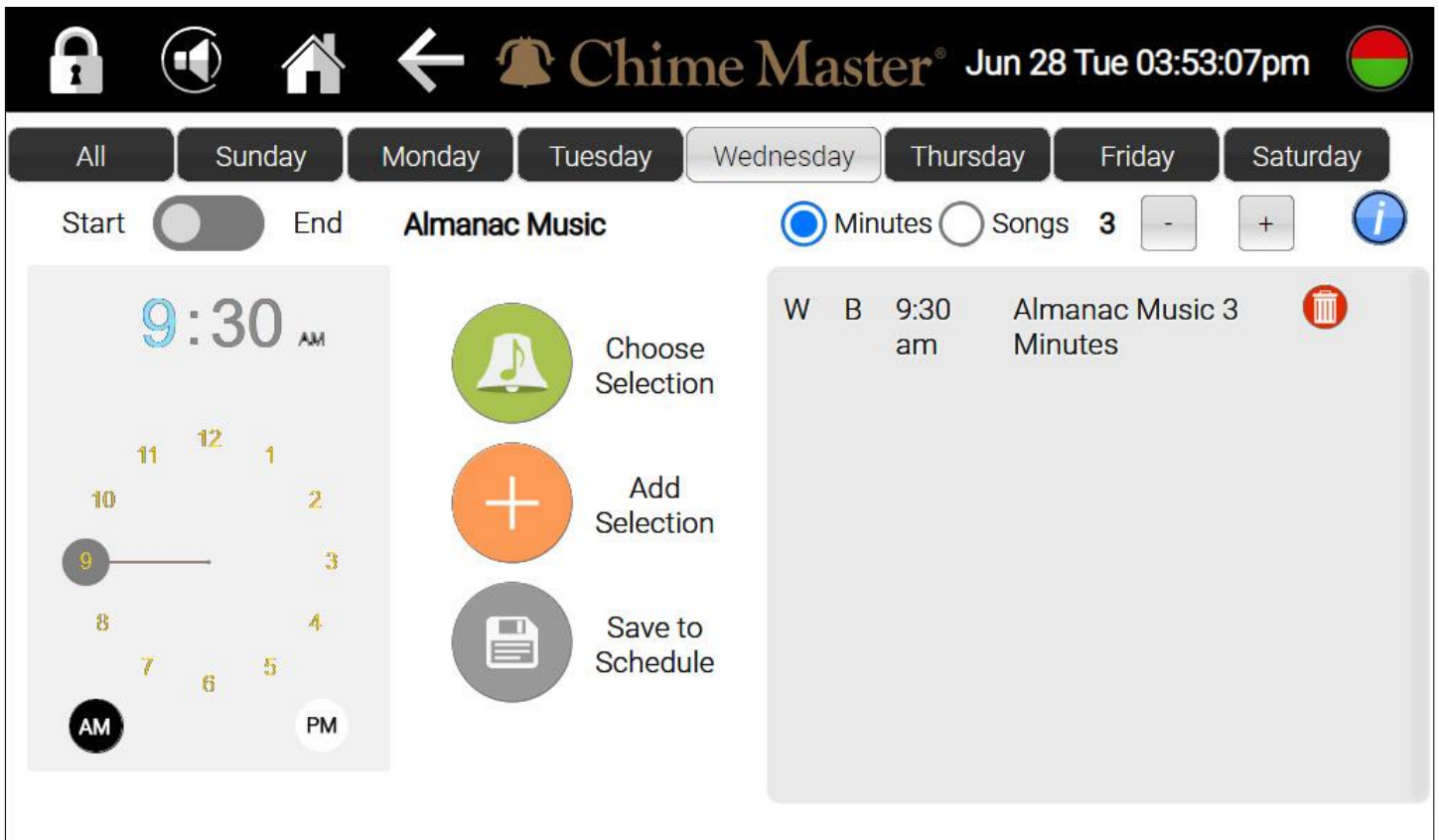
From the system's home screen, tap Schedule. Here you can add a weekly, monthly, or annually repeating event or a one-time event. You can also add or edit your time strike and Angelus, review your schedule of events, and see what has recently played and what will play on your system.



Review Schedule

Newly created Weekly, Monthly, Annual, and One Time events will play *in addition* to what is already scheduled. Before making changes to your schedule, we recommend choosing Review first to see what is already scheduled.

Once you've decided what you want to add to your schedule, choose one of the first three buttons on the top row of this menu. The process for each is very similar. Weekly events are scheduled most often, so it is used in this written example and the video tutorial. A call to worship or call to mass should also be added as a weekly event. The time strike and the Angelus repeat weekly but are configured in separate menus.



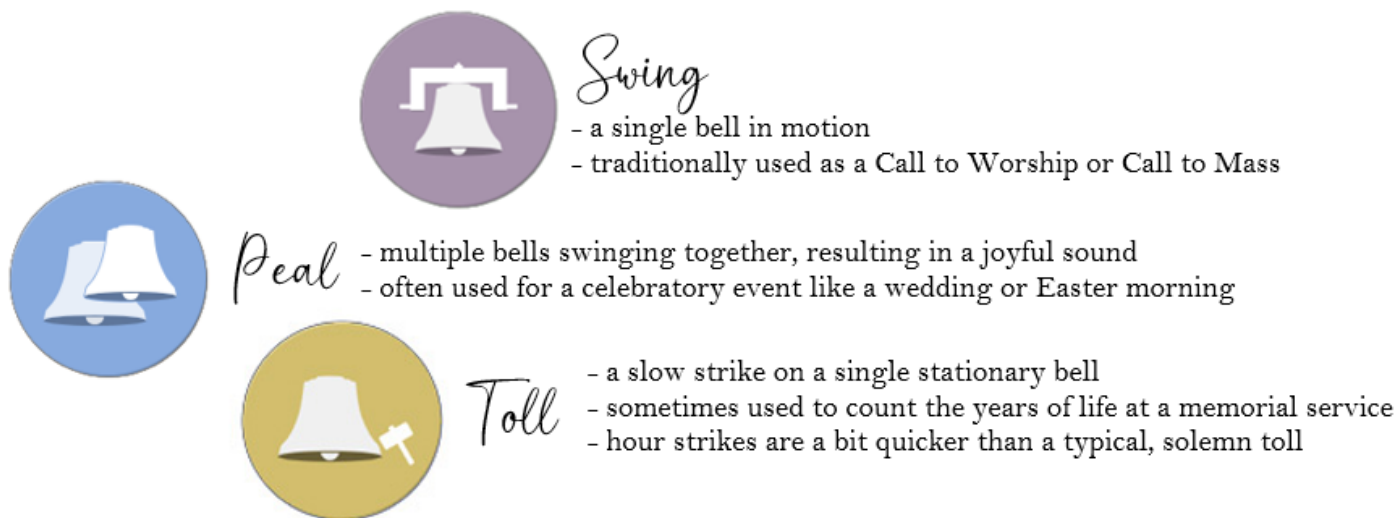
From the Schedule menu, choose Weekly. Set the Start or End time, including AM or PM, then tap to highlight the day(s) of the week you want this event to repeat. Tap Choose Selection, and a new window will open. Choose one of the following:

Almanac Selected Music

Once this is selected, tap the checkmark. On the next screen, choose the number of minutes or songs. Choose this option if you don't want the same music to play every time this event happens.

User Selected Music/Ringing

Type into the search field to find a specific song or function. Select the full title and tap the checkmark.



When your title and details are correct, tap Add Selection and your new event will be added to your review list. To add another event, start again by choosing the time, day(s), and selection. Each time, tap Add Selection. Once you've finished adding events, look over your review list, and tap Save to Schedule. Your list will be emptied, and your new events will be shown when you Review your schedule. Tap the Chime Master name to return to your home screen.

SmartAlmanac

All Chime Master ringing systems feature our unique and proprietary SmartAlmanac™. This feature organizes an expansive musical library to always play appropriate music on the special days and seasons of the year. This means that instead of editing the system's schedule with specific hymns every week or weeks ahead, all you have to do is tell the system when to play SmartAlmanac music and it will do it for you. It is truly a set-it-and-forget-it system.

For More Information

With our Premium Chime.Center subscription, you can also create Custom Peals, Swinging Bells, and Tolls, and unlock Advanced Scheduling options.

Advanced Scheduling allows you to automatically have different schedules for different times of the year. For example:

- Ring a unique Angelus pattern during the Easter season.
- Prepare an annual Mass schedule for the Advent season only.
- In the summer months, ring the first call to worship bell at 9:30 am instead of 9 am.

A Premium Chime.Center subscription also provides complete management of your schedule by Chime Master personnel so you can focus on your other responsibilities!

All Advanced eXperience features, including Chime.Center, are thoroughly explained in our full manual. Go to www.help.chimemaster.com to view the manual, additional step-by-step help videos, installation diagrams and more. We are happy to help when you contact us at service@chimemaster.com.

