

January 24, 2003

**Mr. Jeff Crook  
National Sales Manager  
Chimes Master Systems  
P.O. Box 936  
Lancaster, Ohio  
43130**

Dear Mr. Crook:

I am writing you just a note to thank you and your staff for the excellent service that you have given us in purchasing and also for the helpful instructions you gave us when we installed and programmed our Chime Master Systems.

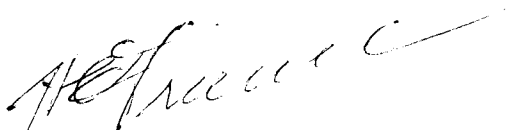
You and your staff were very punctual and always had time to give us assistance.

We are very pleased with the new Chime Master Carillon Bell System. We found the "tone" superior to other competitive systems that we investigated. We had the system installed and functioning, with your help, within five days after receipt. We have had nothing but complimentary remarks about the beautiful bells and hymns.

In closing, Mr. Crook, it was a pleasure to do business with you for you were punctual, supplied and gave the service that you promised.

We all thank you.

Yours truly,



**Harry Freeman  
Purchaser and Member of Finance Committee  
of the Greenfield United Baptist Church  
Greenfield, Nova Scotia, Canada**