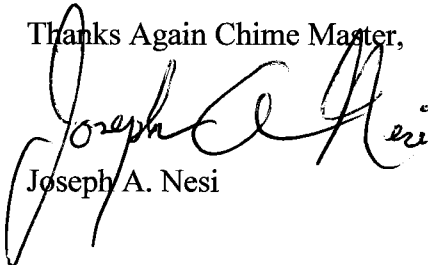


To All Concerned,

I remember when my priest came to me and asked if I could repair the bells in our carillon. First I used all of my skills as an electronic technician to see if the system could be repaired. Upon investigation and many hours of labor I found that many of the parts that I needed to make repairs were not available, the system was just old. I started my search for a new system on the internet just as many of you are now doing. I carefully read each advertisement, I called each perspective manufacture. In the end I selected Chime Master to be my company of choice. Why? You might ask after talking to their sales department and their technical staff I felt that Chime Master was my best choice. All of the items that I had questioned them about on the phone they were good to their word. When I needed prompt technical support the technicians at Chime Master were eager to give me help, they were patient and supportive. In this world of corporative business it is refreshing to find a company that not only says what they mean but is willing to stand by their words.

Thanks Again Chime Master,

A handwritten signature in black ink, appearing to read "Joseph A. Nesi". The signature is fluid and cursive, with a large initial "J" and "N".

Joseph A. Nesi