

June 5, 2013



Jeffery A. Crook  
National Sales Manager  
P.O. Box 936  
Lancaster, OH 43130

Dear Mr. Crook,

I received your letter requesting a response about the Chime Master system that was installed at St. Michael the Archangel Church, and I am happy to share with you that not only am I very pleased with its performance, but I have received numerous accolades from parishioners and many of the town's citizens.

St. Michael Church is located in downtown Crowley, LA, and is an integral part of the community. Now that the bells are working properly, and the real bell is working again and integrated with the Chime Master system after more than two decades of not swinging, one parishioner exclaimed, "St. Michael's is alive again!" I believe that phrase says it all.

We are all very pleased with the performance of your product, the ease of your company's customer service, and the joy of hearing our historic church bell ring again.

I am proud to be a part of the Chime Master family, and look forward to many more years of lifting our hearts and souls to God every time the bells ring.

Peace in our Risen Lord,

Fr. Mikel A. Polson  
Pastor  
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