



Silver Creek United Methodist Church

Silver Creek, Ne68663
October 15, 2000

509 4th Street
Silver Creek, NE 68663
Church (308) 773-2220

CHIME MASTER SYSTEMS
PO Box 936
Lancaster, OH 43130

Dear Sirs:

Last year our United Methodist Church here in Silver Creek had the good fortune to have a former member donate enough money to buy a Chime System from you. We have been very pleased with it, but had the bad luck to have our sound system in the church, including the Chime System hit by lightning last August 2. It took all of the sound and Chime systems out. We have been working ever since to get everything back in order. We contacted your company, and am happy to tell you that everything is back in A1 working order as of this week. None of this problem was your fault, but you stood behind it and repaired or replaced everything connected to your system, and only charged us for repair of the amplifier. You even paid all shipping charges. We were completely satisfied with this system before, and very grateful to you for your support in this matter.

We certainly would recommend your product as well as your assistance in our problem to anyone interested in a new Chime system. Also we commend your company for all the helpful advice you have given us when we call about the operation of the system. We look forward to many years of beautiful chimes.

Sincerely yours,
Ned Powers, Chairman of Administrative Board
United Methodist Church
509 4th Street
Silver Creek, Ne68663