



DEPARTMENT OF VETERANS AFFAIRS
Puget Sound Health Care System
1660 South Columbian Way
Seattle WA 98108-1597

American Lake Division
Tacoma WA 98493-5000

Seattle Division
Seattle WA 98108-1597

In Reply Refer To: Office of the Catholic Chaplain
American Lake Division

November 24, 2002

Chime Master Systems
P. O. Box 936
Lancaster, OH 43130

ATTN: Jeff Crook, National Sales Manager

Dear Mr. Crook:

We installed the Chime Master carillon EZ Bell System over a year ago. Our campus is a very beautiful park-like expanse on the shore of American Lake. The carillon radiating out from the chapel can be heard all over the Station and drifts out over the lake.

The patients and staff all enjoy and appreciate the beautiful tones of the EZ Bell instrument. We are somewhat limited as to how much we can play the carillon being on a hospital facility. We have it striking the hour at various time during the day and several hymns at noon. On Sundays we play a half hour of hymns before Mass and again before the Protestant Service. Of course we have a peal of bells prior to every service.

We are very pleased with the instrument, with its ease of programming and operating. We greatly appreciated, also, the excellent service and assistance you and your staff afforded us in the initial selection and acquisition of the system.

Sincerely,

A handwritten signature in black ink that reads "Leo Rimmele, O.S.B." with a stylized flourish at the end.

LEO R. RIMMELE, O.S.B.
Chaplain (LTC), USA (Ret.)
Catholic Hospital Chaplain