

October 1, 2013

Dear Mr. Crook

I apologize for the delay in responding to your letter. I carried the letter around with me in my "to-do" folder for months unsure of how to put into words, how we as a congregation, felt about our new Chime Master system.

We had not had a working carillon for a couple of years, so we kind of got used to "not hearing" the peaceful hymns or the hourly chimes. Since our new system was installed we have really enjoyed and appreciated hearing those special Hymns during the Christmas and Easter season, and even the hourly chimes. I have heard many good comments from the people in our congregation, but I didn't know how to put that in words either.

Then one night, after a particularly stressful day, I was outside in my back yard. It was getting dark and seemed to be especially quiet when I heard the Lord's Prayer coming from our church. I stopped what I was doing and just listened to the beauty of the chimes and prayed along with it. It put my whole day in perspective and reminded me that God is in control no matter what happens in our lives. He is there for us with his love and peace and understanding. We just need to take the time to realize it. At that point, I knew how to answer your letter.

Each night at 9pm, the Lord's Prayer can be heard coming from Grace Lutheran Church. I love it when I am outside at that time and can hear it and pray along with it.

I heard many good comments from those who were present at the church when it was installed. I know we were anxious to get it installed prior to the Christmas or Easter season, I don't remember which one. Within a week from the time I had first talked to you on the phone, you were there to install and program it for our needs and trained those that would be using and programming it. We were all so very pleased and impressed that you really did everything that you had promised over the phone. Today, many times, that just doesn't seem to happen.

Thank you again for everything. We are very grateful and pleased.

Sincerely,

Candace Anderson
Grace Lutheran Church
Sisseton, S.D.