

6150 Colonial Turnpike
Glade Hill, VA 24092
May 5, 2003

Mr. Jeffrey A. Cook,
National Sales Manager
Chime Master Systems
P. O. Box 936
Lancaster, Ohio 43130

Dear Mr. Cook and Chime Master Staff:

The Chime Master system you provided for our church has been a special asset. Our Easter program included selections that made the program impressive for our many guests. I am including a copy of the program. Throughout the program the Chime Master played.

I live one half mile from the church and enjoy it daily. The closer neighbors have commented on how beautiful it sounds, too.

Here is my testimonial for sharing with potential customers:

The people at Chime Master were professional in every way. No request went unanswered. The local installers commented on the quality of the equipment. If anyone is questioning if Chime Master would be the suitable vendor, I can assure them that is worked for us.

(We worked entirely by phone and mostly by e-mail with the nicest and most helpful people one can find.)

Respectfully,



Thomas S. Bennett, EDD
Member of Glade Hill Baptist Church who provided the system.