

ST. PAUL'S LUTHERAN CHURCH

Main Street
Lucas, OH 44843

October 27, 2014

Mr. Jeff Crook
Chime Master
P.O. Box 936
Lancaster, OH 43130

Dear Jeff:

In April of this year our new Chime Master Carillon system was installed, and what a blessing it has been! We have enjoyed our chimes, both inside and outside the church and have been very happy with the quality and beauty of the sound, as well as the friendly, professional service we were provided. The chimes and the different settings they afford are amazing; in fact, we started having the chimes play at 6:00 in the evening for 10 minutes, and the congregation and the community requested more time and to make the system play louder, so we are now having the chimes play at 12:00 noon every day but Sunday and at 6:00 p.m. every evening for 15 minutes. On Sundays, we play the chimes live at the end of the worship service. We are talking now about expanding the play times further.

The only glitch we had turned out to be our fault (we inadvertently turned off the connection for the chimes to play outside) and it was fixed promptly and without charge to the church. Not many companies provide such wonderful service, and we have been very impressed, not only with the service but the knowledge and courtesy of all the staff in which we have been in contact.

We highly recommend Chime Master to anyone looking for a beautiful-sounding chime system and are especially thankful for all your courteous professionalism. God's best blessings to you and your staff!

In Jesus Name,



Mary Lowe,
Organist/Choir Director and
the Worship and Music Committee

