



March 31, 2014

University of Denver  
University Hall  
2197 S. University Blvd.  
Denver, CO 80208-9401

•  
Telephone: 303-871-2036

Fax: 303-871-3301

•  
Office Hours:  
8 a.m. to 4:30 p.m.,  
Mountain Time  
Monday - Friday

•  
[www.du.edu](http://www.du.edu)

Dear Mr. Jeff Crook,

This note is in response to the letter you sent March 11:

I am very pleased with my new automatic system! I have already had someone from another tower enquire, and I gave you a glowing review. The job was done quickly and well, and well within budget. How it all works was well carefully explained. Any problems we had were taken care of in a quick follow through phone call. I couldn't be happier.

Regards,

Carol Jickling Lens  
University Carillonneur  
University of Denver

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