

Rockport Baptist Church
184 Main Street
Rockport, KY 42369

November 28, 2015

Chime Master
Mr. Jeffrey A Crook
National Sales Manager
P. O. Box 936
Lancaster, OH 43130

Mr. Crook,

It was good to hear from you regarding our experience with our Chime Master system. I am very pleased to report that our carillon installation and current performance continues to surpass our expectations.

First of all, I want to compliment the staff on their helpful spirit and responses as we made our decision and finally through the installation with our questions on the software and setup. Each encounter was very professional and all our questions were answered completely.

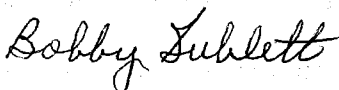
When we added our steeple we knew we wanted to add the chime system. During our research your product was superior and met our specific needs. When we made our initial contact, the staff was very helpful and provided an on-site demo for our final decision.

The special sound of the carillon is heard throughout our community and we have had so many compliments from the very first day that we were able to start our daily programming. In fact, we have had community members donate to our fund-raising effort after experiencing the uplifting sounds of the carillon. It has touched hearts in a very special way.

Overall, we would rate the product and your team excellent and exactly what we wanted as a representation of the outreach of our church into the community. It also has provided a very special legacy to the many members from past generations who have paid-their-way-forward to our current generation.

We truly hope the carillon will continue to allow us to be a beacon to our community as we seek to serve our mission of outreach. Again, a special thanks to you and your team in allowing us to provide such a positive influence throughout our community.

Sincerely,



Bobby Sublett
Chairman of Deacons