

First Presbyterian Church

BATON ♦ ROUGE

Dear Chime Master (Jeff),

Representing First Presbyterian Church, I lead the search for the replacement of our bell tower carillon system. After much research and field demonstrations from Chime Master and their major competitor, we unanimously decided to go with the Millennium carillon system and we are 100% satisfied! The Chime Master unit was rack mountable, which was a huge plus! Even more importantly, the bell samples within the system were of the highest quality, far superior to its closest competitor! Our installer was highly professional, friendly, on time, and very conscientious about our beautiful bell tower and campus where it was installed. Phil was fantastic, and really helped me design our system to meet our campus needs! We have already worked out Phase II, when we buy additional bell-shaped exterior loudspeakers for wedding chapel building. Can't wait for next year!

The thousands of hymns in the archive library are a wonderful addition to our worship service options. We love it! We have it set up to play 3 hymns at noon, and 3 at quitting time. Our staff, congregation and surrounding neighbors enjoy the sweet melodies of their favorite liturgical hymns throughout the year – and all automatically selected. It is fun to pick a couple of the hymns played in the service to have ringing as members are walking out to their cars after leaving the service. Weddings and funerals can be tailored to individual family preferences which has been a source of joy, comfort and entertainment to them.

Service has been outstanding! We had an issue with our amplifier, and it was resolved the same week. We asked for an improvement to the mobile phone app, and the software designers worked with us and had a new version out in a week! Remarkable! We love the app! Everyone from our media director (me), our event coordinator, organist, and pastors have the app on their phone and use it to better serve our congregation.

We love our Millennium and would recommend it anyone looking for a high-quality, carillon system.

Blessings,

Jay High

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