Pleasant View United Methodist Church

Ed McClellan, Minister 2621 Church Street Pleasant View, Tennessee 37146 Church Phone (615) 746-3737 Parsonage Phone (615) 746-5306

January 17, 1999

Mr. Jeff Crook Chime Master Systems P.O. Box 936 Lancaster, Ohio 43130

Dear Jeff,

I apologize for not writing to you sooner. The Chime Master Systems carillon that we installed in April of last year has been a tremendous blessing to our church and community. The greatest compliment that it received was on the first Sunday that it was in use. The original bell in our church has been silent for nearly 25 years. One of the features that I implemented was a call to worship bell sounding between Sunday School and Church. One of the older members of the congregation thought that someone was attempting to ring the original bell!

The system was easily set up within a couple of hours, with only one person involved, and has been working flawlessly ever since. Many members have commented on the clarity of the bells and the expanded selection of music that is available. As the one responsible for maintaining the system, I appreciate the lack of maintenance that I've had to perform. On our old system, we were constantly making adjustments for power outages, seasons of the year or time changes. Our chime master system has handled all of these tasks automatically. My only involvement after installation of the system has been to adjust our playing schedule to meet the desires of the community or for special events at the church.

Again, we are very pleased with our Chime Master carillon and would recommend it highly to any congregation needing a new or replacement carillon.

Sincerely,

Wayne Cook

Chair, Finance and Administration