## **Epiphany of Our Lord Church**

August 14, 2019

Mr. Jeffrey A. Crook Chime Master P.O Box 936 Lancaster, Ohio 43130

Dear Mr. Crook,

We at Epiphany of Our Lord Church are very pleased with our new Chime Master System. The bells sound beautiful and are now programmed with to ring when they are supposed to!

Anthony Mashaintonio, our Maintenance Supervisor, makes sure all mechanical systems are running properly. With our old bell system failing, and it being so old that they don't even make parts to fix it anymore, Tony was tasked with overseeing its replacement.

In Tony's words:

"We had a great installer, couldn't have been better, he explained how everything worked. The new system is much easier to operate than our old one. Basically hands off. I don't have to program the songs anymore, and it changes with the season. It's 100 times better than what we were working with."

On behalf of our Parish, thank you for our Chime Master! We will enjoy it in the years to come.

Sincerely,

JoAnn O'Connor Business Manager

jo/gk