

December 3, 2019

Mr. Jeffrey A. Crook National Sales Manager Chime Master P.O. Box 936 Lancaster, Ohio 43130

Dear Mr. Crook:

Thank you for your letter regarding the upgrade of our Chime Master Systems. With the assistance of Molly, we were able to program the system for the Angelus, Advent hymns, and toll.

The sound of the bells is outstanding! I am still reading the manual and discovering all the capabilities the system has to offer. There is so much potential in the system and the list of hymns / songs already programmed is amazing.

We are very pleased to have the Chime Master System for our Chapel since we could never even consider the purchase of real bells or constructing a tower. With the authentic sound of these bells, we will never have to even entertain that idea.

May this holy season of Advent prepare you for the celebration of the Birth of Our Lord on Christmas. Know that you will be remembered in the prayers of the Sisters of Sacred Heart Manor.

In Christ.

Sister M. Emmanuel, ASCJ